
	<p><b>1.2.8</b></p>	<p><b>INPUT FROM STAKEHOLDERS</b></p>	<p>Effective: 09/09  Revised: 08/09; 4/19; 4/21;  04/23  Reviewed/Approved by Bd. of  Dir.: 04/24</p>  <p>Kirk Davis, President/CEO</p>
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**Policy Statement:**

Lakemary Center (LMC) believes in the importance of seeking and using input from stakeholders (any person or entity having a vested interest in the person supported) in the planning, development, delivery, and evaluation of services.

**Policy:**

To enhance overall program quality, input is obtained from LMC stakeholders through active exchanges with people supported, families, staff, donors, funders, businesses, community and political leaders, and sister agencies. Input is analyzed at regular intervals to assist in strategic planning, performance improvement, and other program enhancement initiatives.

**Policy reference:** None

**Procedure reference:** Student satisfaction survey  
Referral source satisfaction survey  
Employee satisfaction survey  
PRTF Procedure Manual  
Adult Services Procedure Manual

**Application: All  
Services**