
	<p>3.1.5</p>	<p>INPUT FROM PERSONS RECEIVING SUPPORT</p>	<p>Effective:02/74 Revised: 09/11; 11/14; 08/17; 05/23; 09/24 Reviewed/Approved by Bd. of Dir.:09/24  Kirk Davis, President/CEO</p>
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Policy Statement:

Lakemary Center (LMC) believes in the importance of seeking and using input from persons receiving support in the planning, development, delivery, and evaluation of the services and support they receive.

Policy:

Lakemary routinely seeks feedback from people receiving support, their families/guardians, stakeholders, and other people important to people supported. In addition to satisfaction surveys, support planning venues, and feedback forums, each person is encouraged to offer feedback at any time by speaking to staff, case managers, therapists, or leadership. Staff routinely provide assistance if a person needs support to share their feedback. Therapists and case managers provide support and advocacy when a person needs or requests additional representation outside of Lakemary.

Policy reference: 3.1.2 Support Planning

Procedure reference: PRTF Program Procedure Manual
Adult Services Procedure Manual
Shared Living Program Design Interim Guidance: KDADS

Application: All Services