
	<p>3.1.8</p>	<p>OUTCOME-BASED PROGRAM EVALUATION</p>	<p>Effective: 03/88 Revised: 09/12, 08/23; 09/24 Reviewed/Approved by Bd. of Dir.: 09/24</p>  <p>Kirk Davis, President/CEO</p>
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Policy Statement:

A system of program evaluation is in place which regularly measures and reports outcomes in each program assessing effectiveness, efficiency, service access, and satisfaction.

Policy:

Outcome-based data is collected in each of these areas and will be presented annually to the Executive Team and is shared with the Board of Directors.

The results are used in program planning, administrative decision-making and to support the business function of Lakemary.

A summary and analysis of service satisfaction and goal accomplishment is provided annually to the Executive Team.

Policy reference: None

Procedure reference: PRTF Procedure Manual
Adult Services Procedure Manual
Cultural Competency, Diversity, Equity and Inclusion Plan

Application: All Services