

## Additional Tools

**GLASSES.com** - At Glasses.com, you have access to in-network vision choices that fit your lifestyle. With the Glasses.com app, you will be able to use try-on technology to see how thousands of styles look from any angle. Share on social media and get opinions from your family and friends! Download the Surency Vision app for easy access to Glasses.com.

**contactsdirect** - Use your contact lens allowance online! Simply go to ContactsDirect.com/Surency and choose lenses from a wide selection of top selling brands. You can input your Surency Vision information to see your in-network benefits applied to your purchase price before checkout. Lenses ship as soon as your prescription is verified - many ship that same day!

**LASER EYE SURGERY DISCOUNT** - Take advantage of 15% off standard prices or 5% off promotional prices for laser eye surgery. Call 1-877-552-7376 to get started.

## Frequently Asked Questions

### Q. HOW DO I USE MY VISION BENEFITS?

- A. To use your vision benefits:
1. Check your benefits and eligibility online at Surency.com or the Surency Vision mobile app.
  2. Locate an in-network provider near you. Check the Provider Search at Surency.com, via the mobile app, or by calling 866-818-8805.
  3. Schedule an appointment. Many providers offer evening and weekend hours to accommodate any schedule.
  4. Receive services. When you arrive for your appointment, identify yourself as a Surency Vision member utilizing the EyeMed® network and present your ID Card. Your ID Card is available on the mobile app.



### Q. WHY DO I NEED A REGULAR EYE EXAM?

A. Regular eye exams are crucial to your vision and overall health. Eye examinations can lead to the early detection of several vision and health-related conditions, including glaucoma, diabetes, cataracts, and hypertension.

**View more FAQs at Surency.com.**

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## YOUR VISION BENEFITS GUIDE

UNDERSTAND & MAXIMIZE YOUR SURENCY VISION BENEFITS

Surency Vision is supported by the EyeMed Vision Care® network, which offers quality, convenience and choice with providers nationwide. It is one of the largest, most diverse networks in the nation including independent private practitioners and the nation's leading optical retailers:

TO FIND AN IN-NETWORK PROVIDER NEAR YOU, VISIT  
**SURENCY.COM**

INDEPENDENT  
PROVIDER  
NETWORK



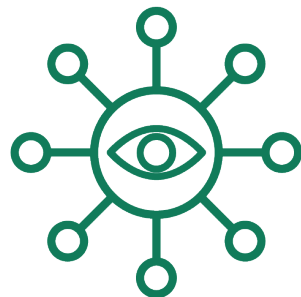
LENSCRAFTERS'

PEARLE  
EST. 1961  
VISION

OPTICAL

**GET THE CONVENIENCE YOU  
NEED AND THE PROVIDER CHOICES  
YOU WANT.**

## Plan Features



### FEATURES OF YOUR PLAN MAY INCLUDE:

- + Comprehensive eye exam
- + Overall material savings of up to 40% off
- + Multiple allowance, copay and frequency options for exams, lenses and frames
- + Choice of any product eyewear
- + Convenient access to vision care needs 7 days a week

### ADDITIONAL SAVINGS:

- + 40% off additional pairs of eyeglasses at an unlimited frequency
- + 40% off prescription sunglasses
- + 20% off non-covered items such as cleaning cloths and solution
- + 15% off retail or 5% off promotional price of laser vision correction

## Locate a Provider

Find a Surency Vision provider near you with our easy-to-use tool at Surency.com. Simply select your network (found on your ID card). Insert your ZIP code and search criteria to find providers near you.

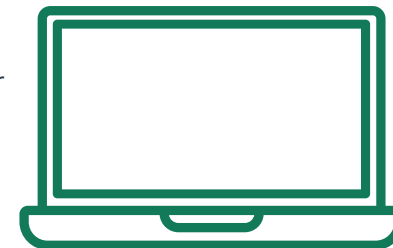


### SEARCH FOR A PROVIDER BY:

- + ZIP Code
- + Provider's Name
- + Hours
- + Services
- + Products/Brands Available

The directory will generate both retail and individual provider locations that match your search. It will also generate driving directions to the listed providers. From there it's easy to schedule an appointment with your chosen provider!

## Online Member Account



To get basic information about your and your dependents' vision benefits plan, use the Member Account. Simply go to Surency.com and choose Vision from the Login dropdown on the upper right side of the page. First time users can sign up for a username and password by clicking, "New User? Register here."

### WITHIN THE MEMBER ACCOUNT, YOU CAN:

- + Check your benefits. The plan design summary includes:
  - + individual and family maximums
  - + covered services
  - + deductibles
  - + eligible dependents
- + Review your claims history. Review past claims including payment date and amount paid.
- + Print an ID card. If you've lost your Surency Vision identification card, you can simply print another.
- + Access forms, information on vision wellness and the Provider Search.

## Mobile App

Take advantage of easy access to your account through our Surency Vision mobile app!



### WITH THE SURENCY VISION MOBILE APP, YOU CAN:

- + Find an in-network provider
- + Check your eligibility
- + Check claims status
- + Order replacement contact lenses
- + Access your mobile ID card
- + And more!

To download the app, search the Apple App Store or Google Play (Android) for Surency Vision.