

	1.2.8	INPUT FROM STAKEHOLDERS	Effective: 09/09 Revised: 08/09; 4/19; 4/21; 04/23 Reviewed/Approved by Bd. of Dir.: 02/25  Teddi Hernandez, President/CEO
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Policy Statement:

Lakemary Center (LMC) believes in the importance of seeking and using input from stakeholders (any person or entity having a vested interest in the person supported) in the planning, development, delivery, and evaluation of services.

Policy:

To enhance overall program quality, input is obtained from LMC stakeholders through active exchanges with people supported, families, staff, donors, funders, businesses, community and political leaders, and sister agencies. Input is analyzed at regular intervals to assist in strategic planning, performance improvement, and other program enhancement initiatives.

Policy reference: None

Procedure reference: Student satisfaction survey
Referral source satisfaction survey
Employee satisfaction survey
PRTF Procedure Manual
Adult Services Procedure Manual

**Application: All
Services**