

Lakemary Center is committed to protecting the privacy and security of the individuals we serve. This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal information.

We may collect personal information including but not limited to:

- Name, address, and contact details
- Health and treatment records
- Payment and billing information
- Records related to services provided

Information may be collected through various means including:

- Directly from you during registration or service provision
- From other healthcare providers with your consent
- Through our website or other digital platforms

Your information may be used for:

- Treatment and care coordination
- Billing and payment processing
- Operational and administrative purposes
- Legal and regulatory compliance

We implement various security measures to protect your information including:

- Encryption of sensitive data
- Access controls and authentication protocols
- Regular security audits and assessments

We may disclose your information:

- To authorized healthcare providers and business associates under confidentiality agreements
- When required by law or court order
- With your written consent for purposes not covered by this policy
 SMS opt-in consent or phone numbers collected for SMS purposes will NOT be shared with third parties or affiliates for marketing purposes under any circumstances.

You have the right to:

- Access and request copies of your records
- Request corrections to your information
- Receive a list of disclosures
- File a complaint if you believe your privacy rights have been violated

Phone: (913) 557-4000