

	3.1.8	OUTCOME-BASED PROGRAM EVALUATION	Effective: 03/88 Revised: 09/12, 08/23; 09/24; 08/26 Reviewed/Approved by Bd. of Dir.: 08/26  Teddi Hernandez, President/CEO
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Policy Statement:

A system of program evaluation is in place which regularly measures and reports outcomes in each program assessing effectiveness, efficiency, service access, and satisfaction.

Policy:

Outcome-based data is collected in each of these areas and will be presented annually to the Executive Team.

The results are used in program planning, administrative decision-making and to support the business function of LMC.

A summary and analysis of service satisfaction and goal accomplishment is provided annually to the Executive Team.

Policy reference: None

Procedure reference: PRTF Procedure Manual
Adult Services Procedure Manual
Cultural Competency, Diversity, Equity and Inclusion Plan

Application: All Services