

General Public Transportation

MIAMI COUNTY

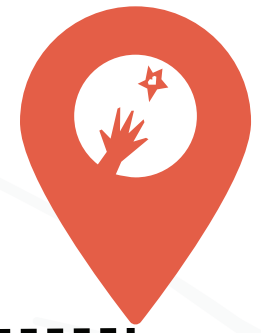


Monday-Friday
7:00am - 4:30pm
(913) 557-4361

100 Lakemary Dr
Paola, KS 66071

Funded in part by KDOT Public Transit Program

*Service provided to any location within
Miami County and to the greater
KC Metro Area*



Suggested Donation

- Roundtrip within Paola.....\$10
- Roundtrip within Miami.....\$20
- Roundtrip to Johnson Co./KC Metro.....\$25
- Each additional stop.....\$5

24-hour advance reservations are requested. Same day requests are subject to space and time. Call during service hours to schedule.

*Reduced fares available with completion of application for those that qualify. Services are NOT refused if you are unable to donate. Donations collected/Receipts issued by driver.

*CLOSED on New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas.

Please Provide the Following Info

Name, address for pick-up/destination, phone number, reason for trip, special accommodations (wheelchair, etc.)

Cancellations

Should be made ASAP prior to pick-up. Failure to cancel or cancel after dispatch, will be considered a "No Show", subject to Lakemary's Transportation Code of Conduct.

Lakemary's General Public Transportation's Mission is to provide maximum consideration for the safety and well-being for those person's transporting, as well as those being serviced. Comments and complaints should be submitted in writing to the address on the front.

We do not discriminate on the basis of race, color, creed, religion, national origin, sex, age, or disability. If you feel you have been discriminated against, you have the right to file a written complaint with the transportation office.

Code of Conduct

- Passengers may not eat, drink (only water), or use tobacco products of any form in vehicles.
- Passengers may not solicit.
- Passengers must provide appropriate cancellation notice.
- Passengers should not talk to the driver or move around the vehicle while in motion.
- Passengers must respect the rights of others. Please refrain from physical or verbal contact that others may find offensive, profane, abusive, and/or harassing, including sexual harassment.
- Audio or video equipment which interferes with the driver's ability to transport passengers safely may not be used.
- The driver may prohibit or remove any passenger who impairs the safety and comfort of other passengers.
- Hazardous material or weapons of any kind are not allowed in vehicles.
- Concealed firearms are permitted, but the firearms must remain concealed.

Violations

First Violation: Suspension of service up to 30 days.

Second Violation: Up to 60 days.

Third Violation: Up to a year

No Shows

First Violation: Verbal warning

Second Violation: Suspended up to a week

Third Violation: Suspended up to a month.

All suspensions will be implemented by the Transportation Coordinator. If the client wishes to appeal this decision, the client may contact Lakemary's Chief Financial Officer.

Wheelchair Assistance & Restraints

Our transportation fleet includes vehicles with wheelchair lifts and/or ramps. Restraint systems include seat belts and wheelchair locks. Drivers will operate lifts/ramps and ensure all restraint systems are in place prior to departure. Clients may request to use the lift/ramp even though they are not using a wheelchair. *When a passenger needs assistance exiting the pick-up location or entering the destination, a caregiver/personal care attendant must be available to assist. Drivers may not provide this assistance. Nursing home, extended care, or similar facilities are requested to provide a personal care attendant to accompany passengers that have special needs.

Seat Belts

All passengers must wear seat belts unless a written release is provided for medical reasons, signed by the patient's physician. Drivers may assist passengers in fastening or releasing seat belts.

Child Safety Restraint Seats

Kansas law requires children under age 4 to be secured in a federally approved booster seat. If needed, Lakemary Transportation may provide the child safety seat/booster seat. All children under age 12 must be accompanied by an adult.

Carry-On Packages & Bicycles

Carry-on packages are welcome as space permits, not to exceed 25lbs in weight. The driver may assist in loading and unloading packages ONLY between the vehicle and curb. No bicycles are permitted for transport.

Medical Equipment

Medical equipment such as walkers and oxygen tanks may be transported. They must be secured in the vehicle using seat belts or tie-down cords.

Service Animals & Pets

ONLY service animals are permitted to ride in Lakemary Transportation vehicles. For safety reasons, personal pets are not.

Inclement Weather Policy

When the weather is severe, and it's unsafe to travel, operations will cease for the day. Passengers scheduled to ride will be notified to reschedule.